



WELCOME TO DAYCARE AT UPTOWN PUP!

Thank you for choosing Uptown Pup -- we can't wait to meet you and your dog! Our core philosophy is to always put the dog's needs first. This means maintaining highly trained staff, best practices for dog-to-human ratios, and careful monitoring of body language, energy levels, and behavior to ensure dogs leave our facility better than when they arrived. We view ourselves as part of your dog's care team and hope to serve as a knowledgeable resource to you. Below are a few helpful items to know about our Daycare Program:

We promise to always:

- Inform you of any noted health concerns.
- Inform you of any behavioral concerns and recommend positive training solutions as appropriate.
- Give dogs a break (in a private suite) if energy levels remain too high. Pups 6 months/under play for 30-60 minutes at a time, to maintain healthy growth cycles.
- Use positive reinforcement techniques ONLY to promote dogs' best behavior.
- Allow dogs to correct each other's behavior appropriately, in their own language.
- Give dogs a private suite for the rest of the day to relax if involved in a scuffle.
- Place dogs in the play group(s) in which they thrive.

We promise to never:

- Use aversive training methods. No pinch/prong/shock collars, no rough handling.
- Force a dog to stay in a play group when they display repeated stress signals.

Here are some helpful tips for owners to remember:

- Make appointments in advance, as we're a small facility and reach capacity regularly.
- Daycare drop-off is between 7-11am.
- Ensure your pup wears a flat collar & leash/harness upon entry (no choke, chain, pinch, electric collars), and maintain control of your pup at all times. Some non-daycare dogs who visit us may not be dog-social.
- Cancel with at least 24-hours notice. Late cancellations/no-shows are subject to a fee.
- We highly recommend no more than 2 days of daycare/week, to avoid exhaustion and burnout. If circumstances require your dog to be out of the house more often, we can suggest other services.

Here are some important things for owners to remember: -Make appointments in advance, as

- Give your dog a break from daycare if they exhibit any of the following: diarrhea/upset stomach, cough, ear infection, UTI, limping, etc. If they aren't feeling well, they're likely not in the mood to play. Also, daycare can be difficult for dogs with increased stress due to moving, a new baby, kids returning to school, etc. It can take 2-4 weeks for a dog to fully adjust to these changes.
- Always feel free to ask questions about your dog's behavior, what we observe in our facility, and what you observe at home.

How to help your dog be their best for daycare:

- At home, work on sit, recall, waiting at doors, and crate training.
- Avoid allowing them to bark at other dogs/humans through fences.
- Avoid letting them run up to other dogs on leash, unless the other dog and owner consent.
- Avoid allowing them to meet another dog when over-excited.
- Our trainers can help you work on all of these behaviors, and more.

Behavioral issues we will monitor, but can ultimately result in a dog being dismissed:

- Guarding of toys, humans, or water bowls. Dogs in group must be able to share.
- Reactivity (barking, lunging, snarling), as this can escalate into aggression, both inside/outside of daycare, unless addressed with a positive training plan.
- Overcorrections. A snap/grumble at another dog's rude behavior is expected, but continuing to pursue or pinning/biting is too extreme and could lead to injury.
- Overstimulation, signs of which include pacing, barking, panting, and mounting others. This dog isn't having a good time and finds group play to be too stimulating.
- Overly rough/rowdy play. While this dog may be having fun, their play style isn't always well-received by many dogs and can lead to scuffles and injury. This includes frequent zoomies, pouncing on/punching others, rough grabs of neck/feet, ignoring other dogs' cues to be left alone. Some of these behaviors are often seen in terriers and herding breeds due to generations of breeding for a specific job.
- Separation anxiety. These dogs just want to leave and return to their owner; they don't enjoy being in a group of dogs without their human present for reassurance. Forcing them to remain in this situation can lead to aggression toward other dogs.
- Aging out. As dogs age, like humans, they prefer calmer, quieter settings, and can lose patience with daycare rowdiness. Aging dogs are typically less playful, spend more time laying down alone, and may snap at dogs who approach to say hi. This can be due to health issues or simple personality/breed traits. Many working/protection breeds take their jobs very seriously and are not as interested in puppy play as they mature to adolescents/adults. Sudden behavior changes are always advised to be assessed by your veterinarian.

-Aging out. As dogs age, like humans, they often start to prefer more calm and quiet

Again, thank you for joining our Daycare Family, and don't hesitate reach out if you have questions, comments, or concerns. Your feedback helps us learn, grow, and improve, and we always love hearing from you!

All the best,

-The Uptown Pup Team

Uptown Pup Dog Daycare Application (complete and bring to first daycare visit)

Owner Name: _____ Dog's Name: _____ Age: _____

1. What motivated you to enroll in daycare? (Circle all that apply) Exercise Socialization Play
Get out of house Prevent separation anxiety Treat separation anxiety Advice of trainer/vet
Other: _____

2. Current level of exercise: Couch Potato Mild Pooch Moderate Pup Superstar Athlete

3. Current level of socialization with other dogs: None Minimal (occasionally meets dogs on leash)
Moderate (some off-leash play with family/friend dogs) Extensive (regular at dog parks or daycare)
If so, which daycare / dog park: _____

4. Are there any vet-recommended activity restrictions? Jumping Running Hard Play Contact with other dogs Other: _____

5. List all food allergies (for treat-giving purposes): _____

6. Current level of dog training (circle all that apply): None Trained myself 1 group class 2+ classes
Board & train In-home sessions w/trainer - Name of facility/trainer: _____

7. List any cues your dog knows (name, recall, sit, down, etc): _____

8. Where does your dog stay when home alone? Inside – loose Inside – in crate Inside – in room
Outside – loose Outside – tether Other: _____

9. Circle any behaviors your pup displays often: Mouthing (play-biting) Digging Ignoring Cues
Excessive Barking Chewing House-training issues Eating non-food items Separation issues
Other: _____

10. Has your dog jumped a fence, escaped from your home/yard, or escaped from a walk? Yes / No
If yes, describe: _____

11. List anything that causes your dog to show signs of fear: _____
What do you do to calm him/her when they're scared: _____

12. Has your dog experienced any of the following? (Circle any that apply)
Fearful reaction in a group setting
Reactivity to other dog(s): on leash / in home or yard / other
Reactivity to humans: on leash / in home or yard / other
Incident/altercation at a: dog park / other daycare / on leash / other: _____
Growled/snipped when a human or animal removed: food/treats/water/toys/other
Dismissed from prior daycare or social group? If yes, why?: _____

13. Has your dog been bitten by another dog? Y/ N

Has he/she bitten another dog or human? Y / N

If yes, describe the incident including the severity of any injuries: _____

14. What training techniques do you use? (Circle any/all) Treats Praise Aversive Dominance-based
Positive-reinforcement Prong/choke collar Electric collar/fence Other: _____

Any other special notes/concerns/questions you'd like to share about your pup: _____

Please initial the following:

I read the welcome letter and understand my dog may be given regular breaks, as needed, from daycare play, to prevent stress, injury, over-stimulation, exhaustion, etc: _____

A dog's feelings about daycare can change at any time, so I understand the evaluation process by Uptown Pup is constantly ongoing, and Uptown will promptly communicate any concerns/updates to me. Likewise I will keep Uptown informed and updated of any behavioral/medical/other changes in my dog: _____