

Uptown Pup First-Time Resort Stay

Welcome to the Uptown Pup Resort! Our guests enjoy scientifically proven calming pheromones, music, and scent therapy during their stay, as well as 4 private walks in our K9 Grass yard, and 5 walks for puppies and seniors. We feed per your instructions and provide our own bowls, and each suite comes with comfortable raised beds (we may remove the bed for puppies/chewers, to protect their teeth).

All guests may also bring:

- Their 2 favorite bedding items
- Their 2 favorite toys
- Food in a sealed/Tupperware container or Ziploc bags
- Treats are always welcome!
- Medication in a Ziploc bag or bottle, with completed Medication Form

Our hours are:

- 7am-6:30pm weekdays
- 8am-4:30 Saturdays
- Noon-1pm or 4-5pm Sundays

Drop-off is anytime **after 1 p.m.** If you need an early drop-off, there is a \$15 day charge, which is waived if your pup has grooming or daycare scheduled on that day.

Pick-up is anytime before **1 p.m.** If you need a late pick-up, there is a \$15 day charge, which is waived if your pup has grooming or daycare scheduled on that day.

To avoid losing your deposit, please cancel at least 2 days prior to your check-in for regular stays, or 7 days prior to check-in for holiday stays. If you'd like to pick up early, call us at least 24 hours in advance to avoid being charged for your full stay. We are often fully booked and must turn away business based on reservations.

All dogs must be up-to-date on the Rabies, Distemper/Parvo, Canine Influenza (CIV), and Bordetella vaccinations from a licensed veterinarian, and maintain regular flea/tick preventative.

Thank you, and we look forward to caring for your pup!

All the best,

Team Uptown Pup